

1. Agreement

By accepting a proposed bid for work with an agreement to move forward, the customer agrees to the terms and conditions outlined herein. Castlewood Concrete specializes in residential flatwork, including but not limited to driveways, patios, walkways, and slabs.

2. Custom Bids and Contracts

2.1. The Company provides custom bids for each project. The bid will outline the scope of work, materials to be used, estimated timeline, and the total cost.

2.2. Acceptance of the bid and agreement to begin work is considered a contract, as well as acceptance of these terms and conditions.

3. Payment Terms

3.1. The total project cost is divided into two payments:

****Initial Payment****: Due on the first day of work. This payment covers mobilization, materials, and labor required to start the project.

****Second Payment****: Due on the day of the concrete pour. This payment covers the remaining balance for the project.

3.2. Payments must be made in the form specified (check - no fee, or credit card - fee applies).

3.3. Failure to make timely payments may result in work stoppage and potential cancellation of the contract.

4. No Refund Policy

4.1. Due to the nature of our work, Castlewood Concrete does not offer refunds under any circumstances once the bid/contract is agreed upon and work has commenced.

4.2. In the event of a dispute or dissatisfaction, the Customer must notify Castlewood Concrete immediately. Castlewood Concrete will make every reasonable effort to address and rectify the issue in accordance with the contract terms.

5. Project Timeline

5.1. The estimated timeline for project completion will be outlined in the bid/contract. Castlewood Concrete will make every effort to adhere to this timeline.

Castlewood Concrete - terms, conditions, and contract

5.2. Delays caused by weather, unforeseen site conditions, or other factors beyond Castlewood Concrete's control may affect the project timeline. The Customer will be notified of any significant delays.

6. Site Access and Preparation

6.1. The Customer is responsible for providing Castlewood Concrete with adequate access to the worksite. This includes clearing the area of any obstructions, vehicles, and debris.

6.2. The Customer must ensure that all necessary permits and permissions are obtained prior to the commencement of work.

7. Warranty and Liability

7.1. Castlewood Concrete warrants that all work will be completed in a professional manner and in accordance with industry standards.

7.2. Castlewood Concrete is not liable for any damage to underground utilities, landscaping, or other property unless explicitly stated in the bid/contract.

8. Changes to the Scope of Work

8.1. Any changes to the original scope of work must be agreed upon in writing by both parties. Additional costs resulting from changes will be outlined in a change order and must be approved by the Customer before work continues.

9. Governing Law

9.1. These terms and conditions shall be governed by and construed in accordance with the laws of the state of Colorado.

10. Acceptance

Acceptance of the bid and agreement to begin work is considered a contract, as well as acknowledgement of these terms and conditions.